



Authorized Services Management Partner (ASMP-S Program) for HP Software

For high-quality support of your HP Software products, choose an HP Software Authorized Services Management Partner. This will help you get the expertise you require—from someone who understands your business and IT environment.

The best alternative to direct support from HP

- The ASMP-S Program represents the highest level of collaboration between HP and specially selected software business partners for the delivery of HP Software support.
- Only those with a proven level of HP Software expertise can become an ASMP-S partner—and they must be able to provide comprehensive support on a range of HP Software products. This includes providing HP Software updates.

- ASMP-S partners must have the skills, infrastructure and professionalism to interact with customers effectively—and demonstrate a commitment to fulfilling the high service standards you expect.
- ASMP-S partners have been fully endorsed by HP for their competence in delivering HP Software support.

Choose a single point of contact for all your support needs.

- As the customer of an ASMP-S partner, you will be working with a complete end-to-end solution provider that will support every aspect of your business computing needs.
- Your partner will stay with you throughout the solution lifecycle—from design and deployment to support and maintenance.
- As a result, your partner will have a complete understanding of your IT environment and challenges in order to deliver a more effective level of support.

- On your behalf, your ASMP-S partner has direct access to the massive HP Software support infrastructure—which comprises over 800 technical support engineers in 65 countries.
- We enable our ASMP-S partners to provide you with the most current support by granting them direct access to HP support experts, specialized knowledge and training resources.

For more information, contact your local HP sales representative.



Orasi Software, Inc.
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Orasi Support for HP Software

Orasi Software, Inc., through its partnership with HP Software, will provide responsive, local, tier-1 software support for test management, test automation, and performance testing tools. An HP Platinum business partner for automation implementation and quality assurance process improvement, Orasi will also be your single point of contact for issues that are escalated to tier-2 support within the HP Software Support Organization.

Orasi support engineers are true experts in the HP Software product line and key related technologies. Support engineers have full accountability for the resolution of an assigned case, acting as the customer's single point of contact and coordinating the efforts of local support teams, and HP Support.

For more information or to sign up for HP Software Support provided by Orasi, email sales@orasi.com or call 678-819-5300.

HP Software Platinum Business Partner



**HP Support Partner
of the Year 2009**

To learn more, visit www.hp.com/go/software

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